

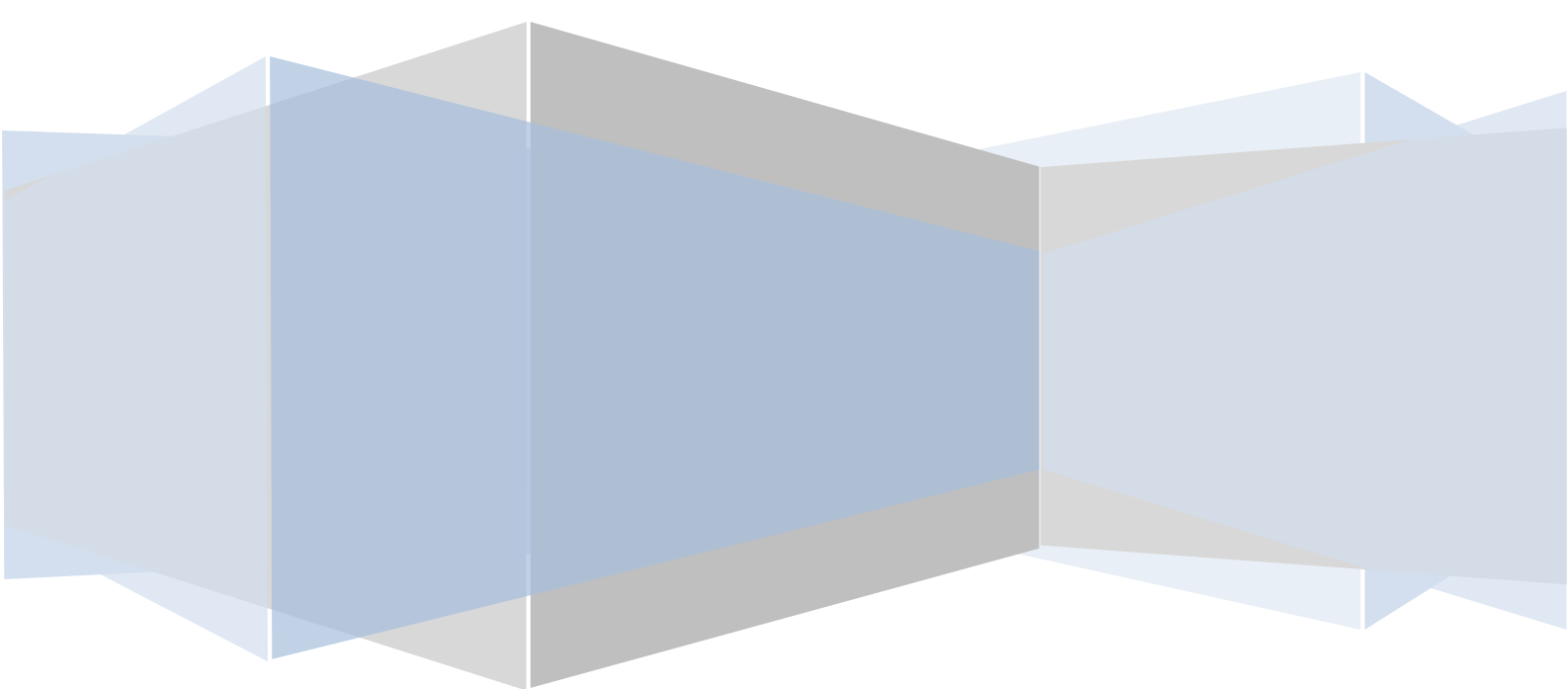
# SSO Plug-in

## Dashboards installation video commentary

**J System Solutions**

<http://www.javasystemsolutions.com>

Version 3.4



## Commentary

Welcome to the Java System Solutions SSO Plugin for BMC Dashboards installation video walkthrough.

We start by enabling the SSO Plugin Identity Federation Service, which allows third party applications to use SSO Plugin and AR System as an authentication source. Go to the SSO Plugin setup interface, tick 'enable identity federation service' and enter a unique password - or press the button to create one.

Locate the Dashboards directory within the SSO Plugin installation files.

Stop the Tomcat instance running Dashboards and locate the `bsmdashboards` web application directory, which we refer to as the "Dashboards directory".

Delete the older (version 1.2.11) `log4j` jar file from the Dashboards `WEB-INF/lib` directory - the SSO Plugin patch comes with a newer version that can remain even if you remove SSO Plugin.

Copy the contents of the Dashboards installation directory to the Dashboards web application directory.

Locate the `dashboards.properties` file in the Dashboards `WEB-INF/classes` directory, open it and ensure the "authentication type" is set to database.

Next, we update the Dashboards `web.xml` file using a tool on the JSS website. This change tells Dashboards to use SSO Plugin, so we make a backup of the `web.xml` file allowing you to revert the change if need be. Go to the service page on the website, which requires you to login, select Dashboards, enter the URL of your Midtier and the identity federation service key you set in the SSO Plugin web interface. Submit the form and move the downloaded file to the Dashboards `WEB-INF` directory.

Note, there are manual instructions for this process in the installation guide.

Now restart the Tomcat instance running Dashboards.

Ensure your user is an AR System admin user and navigate to the Dashboards admin URL. You will be logged in via SSO. If your user has a mapped ITSM group, you can sign in to Dashboards and SSO Plugin will automatically populate the relevant Dashboards roles. And you can find the mapped ITSM groups in the installation guide.

To fully test the system, find someone who doesn't have an account in Dashboards, assign them a mapped ITSM group and ask them to navigate to Dashboards. They should be signed in and you will see their user in the Dashboards user tool.

For more information on role mapping and how to configure the product if you do not use BMC ITSM, please consult the installation guide and review the SSO Plugin for Dashboards video.

If you have any problems integrating SSO Plugin with Dashboards, please do not hesitate to contact the JSS support team.