

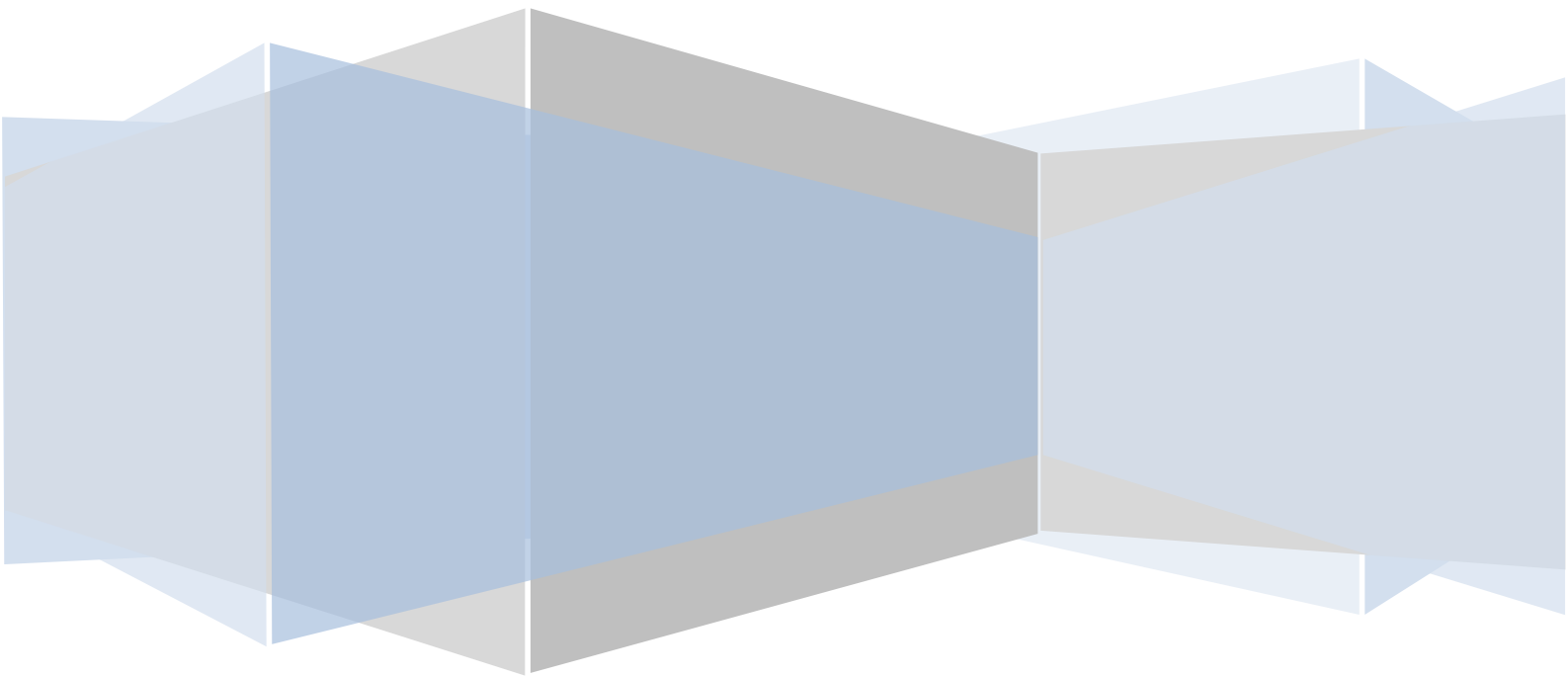
Single Sign On

Case studies: Bespoke integration

J System Solutions

<http://www.javasystemsolutions.com>

Version 1.0



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Bespoke integration

One of BMC's largest clients (with a £3.7billion turnover in 2010) contacted JSS to talk about how SSO Plugin could provide a solution between a bespoke in-house portal and the BMC Midtier. The portal used an in-house SSO implementation to integrate with third party components, and naturally, SSO Plugin did not implement this in-house technology.

The success of this implementation is best detailed through the time-line of the day scheduled for integration:

- 8.30am, client sends JSS example code showing how to integrate with portal.
- 9am-9.30am, JSS review the code.
- 9.30am-10.30am, JSS complete a fully featured extension to SSO Plugin that integrates with the client's portal using example code.
- 10.30am-12pm, JSS test solution and arrange an installation time with client.
- 12.30pm, JSS join webex with client and install SSO Plugin on AR System server and WUT.
- 12.50pm, WUT SSO complete, commence installation to Midtier.
- 1pm, Midtier installation complete with extension to integrate with portal.
- 1.20pm, client reviews end to end solution by logging into portal and connecting directly to BMC ITSM without the user logging into Midtier.
- 1.30pm-2.30pm, client receives an hour of SSO training & education from JSS consultant.

The speed of integration, at no cost to the client, is unheard of in the BMC market. A typical consultancy company would want to go on-site for 30 days to implement such an integration, assuming they were able to deliver SSO at all.

Contacting JSS

For more information on the JSS SSO Plugin, please visit <http://www.javasystemsolutions.com> or email us at information@javasystemsolutions.com.