

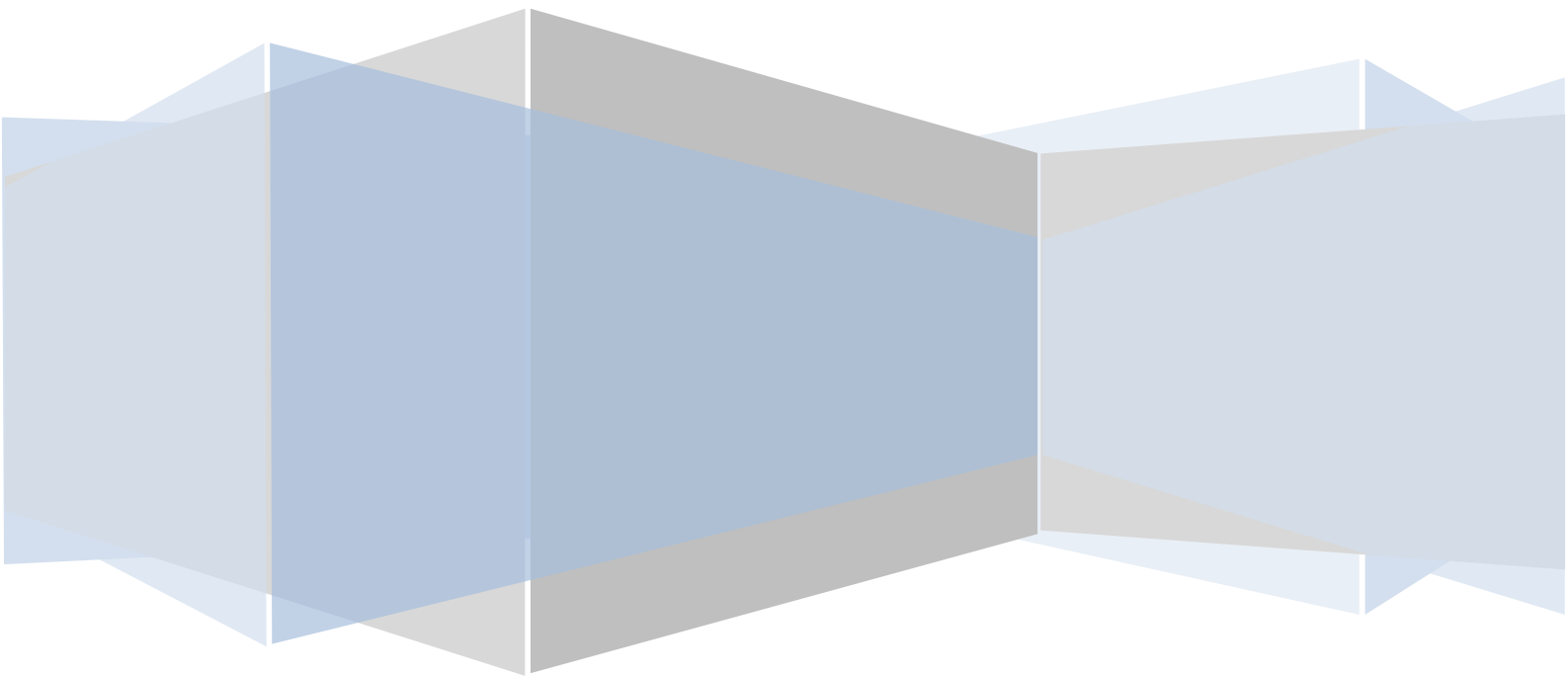
# Single Sign On

## Case studies: Integrated Windows Authentication (SSO for IE)

**J System Solutions**

<http://www.javasystemsolutions.com>

Version 1.0



## **Integration Windows Active Directory (SSO for IE)**

Client submits request for evaluation of SSO Plugin at lunchtime. The client reviews the pre-requisite document for an SSO integration with the corporate Active Directory and notes a Computer Account is required.

The SSO Plugin installation provides a script to create and configure a Computer Account to support Kerberos and NTLMv2, and the client contacts the AD administrator to action this request.

Six hours later, the client agrees a webex remote installation with JSS. Within an hour of the conference call commencing, SSO has been delivered to the development environment.

Why an hour? JSS consultants don't simply install a product; they talk the client through each installation step, discuss enabling SSO in the AR System User form, demonstrate SSO Plugin features such as user aliasing, ITSM integration, etc.

The client had been led to believe that SSO for BMC ITSM would involve days of consulting, a project manager, and upfront cost with no guarantee of success. With SSO Plugin, they were up and running with SSO in one working day.

## Contacting JSS

For more information on the JSS SSO Plugin, please visit <http://www.javasystemsolutions.com> or email us at [information@javasystemsolutions.com](mailto:information@javasystemsolutions.com).