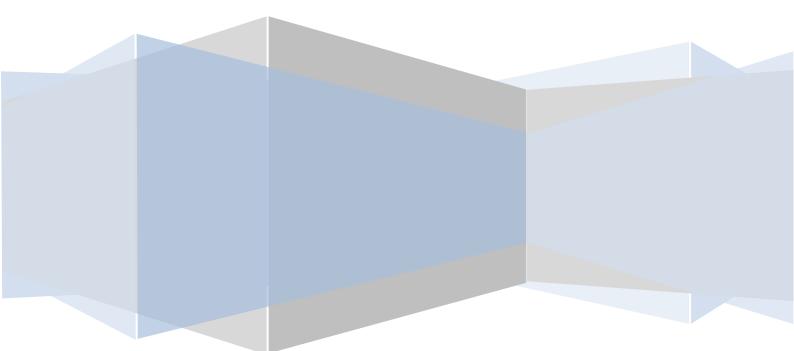
# **SSO Plug-in**

## **Release notes**

### **J** System Solutions

http://www.javasystemsolutions.com Version 3.2



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#### What's new

This document presents the notable changes and key bug fixes to the SSO Plugin.

- 1. When configuring the SSO Plugin on the Midtier, the requirement to restart Midtier has been removed in almost all circumstances.
- 2. The SSO Plugin interface on the Midtier has been drastically improved and simplified to provide the key areas of configuration:
  - 1. A list of integration types. Selecting one will open the relevant configuration items.
  - 2. Username translation. This controls what happens to the SSO username as the SSO Plugin tries to map it to an AR System username.
  - 3. When user has no valid User form entry: There are a number of actions that can be performed when a user has no valid User form entry, and this allows the user to select the appropriate action.
- Built-in authentication is extremely popular with users performing Active Directory integrations. We have therefore provided a very simple method of configuration for this type of integration which consists of just four pieces of data, two of which are the username and password of a service account (created by the script we provide).
- 4. ITSM incident integration: When a user has no valid User form entry, the SSO Plugin can be configured to raise an incident on behalf of the user. The summary and notes fields can be configured to include the SSO username (and Windows domain, where appropriate).
- 5. The SSO Administration Console access log includes detection of Siteminder, Cleartrust and IIS authentications.
- 6. The performance of the built-in NTLMv2 implementation has been improved for implementations performing many sequential SSO requests.
- 7. The SSO Plugin Midtier status page reports when multiple AR System servers are configured and advises the user
- 8. The AR System installer has been re-written to remove the shared key steps and simplify the process on Windows. This information can be set anytime through the SSO Administration Console. When performing a Windows installation, the installer must be run on the machine running AR System (it can no longer be performed remotely) because it will copy the files to the AR System installation.
- 9. When using built-in authentication with NTLM (i.e. Active Directory integration), new functionality provides the ability to perform a 'Windows Login' through SSO Plugin. This allows users to enter their Windows credentials as they would do with the BMC AREA LDAP plugin, but does not require the BMC plugin. Therefore, if you do not require the ability for users to login to the Windows User Tool with their Windows credentials, this functionality allows you to remove the BMC AREA LDAP plugin from your AR System deployment, vastly simplifying configuration.

### Upgrading

Please consult the installation manual for instructions on how to upgrade your SSO Plugin installation.